

## **BUSINESS DIAGNOSTIC QUESTIONNAIRE**

	<b>8</b>	<b>8</b>	8	<b>8</b>
Step 1				
Please provide the following information for	your business. You must complete all fields. If	you are unsure and need clarification from	us, enter "Help". Hover your mouse above each	heading for details.
ı. Business Rival				
Name your three of your rivals that pose the	most threat to your business.			
Rival of highest threat *		Rival of medium	threat *	
Rival of low threat *				
2. Product Ranking				
Name and rank the products/services that yo	ou sell according to the strategic value to the bu	usiness.		
1st ranking product *		2nd ranking pro	duct *	
3rd ranking product *		4th ranking prod	luct *	
5th ranking product *				
3. Product differentiation				
	oduct that differentiates from those offered by	your rivals.		
Key feature of 1st ranking product *			nd ranking product *	
Key feature of 3rd ranking product *		Key feature of 4	th ranking product *	
Key feature of 5th ranking product *				
4. Product value				
Rank your product based on th most econom	nic value that they add to your business (gross	margin).		
1st highest grossing product *		2nd highest gros	ssing product *	
3rd highest grossing product *		4th highest gross	sing product *	
5th highest grossing product *				
5. Product choice by customers				
dentify the dominant reason why customers	choose each key product.			
Reason for 1st ranking product *		Reason for 2nd	ranking product *	
Reason for 3rd ranking product *		Reason for 4th r	anking product *	
Reason for 5th ranking product *				
6. Marketing channels				
dentify the suitability of one or more (max 3)	of these distribution models for your key pro	ducts. A distribution model is an integrated	business model for reaching attracting, converti	ing and retaining customers at the least cos

Please select...

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## 7. Sales channels

Identify the suitability of any of these sales channels for your products. A sales channel is a way of bringing products or services to market so they can be purchased by consumers. A sales channel can be direct if it involves a business selling directly to its customers, or it can be indirect if an intermediary such as a retailer or dealer is involved in selling the product to customers.

business selling directly to its customers, or it can be indirect if an intermediary such as a retailer or dealer is	is involved in selling the product to customers.
Please select	Y Please select
Please select	V Please select
Please select	Y Please select Y
8. Strategic objectives	
Identify the five strategic objectives for the next three years that your business is committed to pursue.	
Strategic objective 1 *	Strategic objective 2 *
Strategic objective 3 *	Strategic objective 4 *
Strategic objective 5 *	
9. Moves to attract customers Identify five key strategic moves that you have recently deployed to attract customers to key products. Strategic move to attract 1 *	Strategic move to attract 2 *
Strategic move to attract 3 *	Strategic move to attract 4 *
Strategic move to attract 5 *	
10. Moves to outcompete rivals  Identify five key strategic moves that you have deployed to outcompete your key rivals.	
Strategic move to outcompete 1 *	Strategic move to outcompete 2 *
Strategic move to outcompete 3 *	Strategic move to outcompete 4 *
Strategic move to outcompete 5 *	